

Mobility Fuels Quality Policy

Raízen's business guideline is to market fuels and biofuels in compliance with the highest standards of excellence, with the objective of meeting customer needs and expectations. Our operations are guided by high quality, innovation, standardization, effectiveness, and safety in the products and services offered. Based on this guideline, we adopt the following quality policy:

- Ensure traceability and maintain excellence in the quality of marketed fuels and services provided to customers;
- Supply quality fuels that meet the technical specifications of equipment under normal operating conditions;
- Comply with legislation and work jointly with regulatory authorities in the development of regulations aimed at increasing the quality standards of fuels and technologies within the industry;
- Influence the industry by ensuring product quality in accordance with technical standards and product specifications;
- Develop and optimize the additives marketed in fuels;
- Provide customers with accurate and sufficient information to meet their performance expectations at the time of purchase;
- Conduct assessments of operations and suppliers in order to promote continuous improvement and ensure compliance with this policy;
- Pursue excellence and innovation that guarantee the quality of products, processes, and services, aiming at sustainable growth and customer satisfaction.

Additionally, the Mobility area will seek to influence its customers to apply this quality policy so that continuous improvements can be achieved.